

Make-Up Lesson Guidelines

If your student has a make-up lesson credit, they can redeem it during the next scheduled Musicianship Week. **Only 1 make-up lesson can be redeemed per student** during each Musicianship Week, even if they have earned more.

How to Book: I will reach out to eligible families directly with the make-up lesson availability. Once you select an available time, I will open that exact slot in your Nova Music portal for you to officially claim. Spots are reserved on a first-come, first-served basis.

Because most of Musicianship Week is dedicated to group lessons, **private make-up slots are strictly limited**. If none of the available windows work for your schedule, I will unfortunately be unable to accommodate the make-up lesson. However, your student will still participate in their group lesson that week, ensuring they still receive high-quality instructional time.

Make-Up Credit Policies

- **Expiration Rule:** You can earn up to 3 make-up credits per year. **You must use one credit** at the immediate following Musicianship Week, or that credit expires.
- **Designated Weeks Only:** Make-up credits can only be redeemed during Musicianship Weeks. They may not be redeemed outside of these weeks.
- **No Rescheduling:** If your student misses their scheduled make-up lesson, regardless of how much notice is given, no new credit will be provided. Make-up lessons cannot be made up.
- **Earning Stickers:** Make-up lessons do not count toward earning practice stickers. Because these sessions usually happen off-schedule, they often catch students in the middle of their practice week or at an irregular time. To keep the sticker system fair and strictly tied to consistent weekly practice goals, make-up slots are exempt.

Alternative Options

If you know you will miss an upcoming lesson, you can also use these options instead:

- **Live Virtual Lessons:** Perfect if your student is mildly sick or contagious but still feels well enough to play. We will meet online at your normal time.
- **Asynchronous Virtual Lessons:** If you can't make the live time, I can review student video submissions and send back feedback during your regularly scheduled lesson slot.

For full details on how to set up these virtual options, please check in with me. Standard make-up credits are strictly reserved for advanced-notice absences.